

Jewish Family & Children's Service of Minneapolis

Patient Portal User Agreement

A patient portal is a secure online tool that allows patients to access and manage their personal health information. The purpose of patient portals is to help patients take a more active role in their care by providing them with a central location to access information, communicate with staff, and perform self-service tasks:

- **Access health information:** Patients can view their records, demographic data and other information
- **Communicate with providers:** Patients can securely message their counselor or case manager
- **Schedule appointments:** Patients can schedule non-urgent appointments and receive appointment reminders
- **Update contact information:** Patients can update their contact information through the portal
- **Complete forms:** Patients can complete forms online and save them to their portal

Modification or Termination of the Patient Portal

Jewish Family & Children's Service of Minneapolis (hereinafter referred to as JFCS) reserves the right any time, and from time to time, to modify or discontinue, temporarily or permanently, the Patient Portal (or any part thereof) with or without notice to you. JFCS shall have no liability to you or any third party for any modifications, suspension, or discontinuance of the Patient Portal or any part thereof.

Governing Law and Jurisdiction

Any cause or action arising out of or related to this Agreement may only be brought in the courts of applicable jurisdiction in the State of Minnesota, without regard to its conflicts of law principles, and the parties hereby submit to the jurisdiction and venue of such courts.

Waiver

As a user you are responsible for your password and any consent by JFCS to, or waiver of, a breach of this Agreement which you have committed, whether express or implied, shall not constitute a consent to, or waiver of any other, different or subsequent breach. You understand if you choose to share your password with another person, that JFCS assumes no responsibility and will not be liable for any breach of confidentiality that may occur to your electronic medical record as a direct result of you intentionally sharing, inadequately protecting or failing to protect your password.

Severability

If any part of this Agreement is deemed invalid or cannot be enforced, it won't affect the rest of the Agreement; that invalid part will simply be removed, and the rest will still apply to this Agreement.

Terms of Use Violation

You acknowledge and agree that JFCS may preserve any communications, secure messages, and document uploads sent/received through the Patient Portal and may disclose such communications when disclosure is reasonably necessary to: (1) comply with investigations by law enforcement agencies; (2) enforce this Terms of Use Agreement; (3) respond to claims that any communication harms or violates the rights of others; or (4) protect the rights and personal safety of JFCS and its providers, directors, employees, agents, workforce members, and their respective successors and assigns. JFCS may, at its sole discretion, suspend or terminate your right to use the Patient Portal, either temporarily or indefinitely at any time without notice if you are found in violation of this Terms of Use Agreement. In the event of suspension or termination, you are no longer authorized to access the Patient Portal which shall survive in effect as full force the termination of this Agreement. JFCS shall not be liable to any party for such termination.

Entire Agreement

This is the entire Agreement between you and JFCS relating to your access and use of the Portal.

Upon execution of this Agreement, you as the User, will also be provided with JFCS policies regarding Confidentiality and HIPAA.

Client Signature

Date

Client Name (printed)

Client email address to be used for Portal access:

Updated 1/15/2025